

# STATE OF MICHIGAN DEPARTMENT OF HUMAN SERVICES LANSING



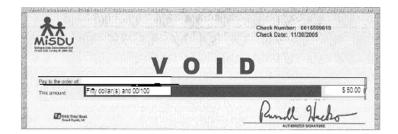
#### **CLIENT PARTICIPATION PAYMENT CHANGE**

The State of Michigan is changing how client participation payments, or "rebates," will be sent to you. Currently, these payments are \$50 or less, are paid to you once a month, and look like this:



Starting in June 2008, you will receive this payment from the Michigan State Disbursement Unit in one of three ways:

- A direct deposit into your checking or savings account.
- Money added to your child support debit card.
- A check that looks like this:



If you already receive child support payments by direct deposit or debit card from the Michigan State Disbursement Unit, you will start receiving your client participation payments the same way.

If you are not already signed up for direct deposit or debit card, you will receive a check. When you receive this first check, you will be asked to choose how you want to receive future payments through: direct deposit, debit card or check.

In the past, only one monthly rebate check was sent to you regardless of how many times payments were received. Starting in June 2008, you may receive more than one in a month, if the paying parent pays more than one time each month. Also at that time, the number of client participation payments and the amount of each payment may vary but the total for the month will not be more than \$50.

In June 2008 only, due to these changes, you may receive both a check from the state of Michigan and a payment from the Michigan State Disbursement Unit. Also, in June 2008 only, you may receive more than \$50. If this happens, it will not affect your Family Independence Program grant, and you **do not** need to report it to your family independence specialist worker.

The client participation payment is a child support payment. It must go to the person named on the court order. If your name is not on the support order as the person support is paid to, you will not receive it any longer. All child support payments must go to the person named on the court order.

For questions about these payments, please call 1-877-464-3324. For questions about your Family Independence Program grant, please contact your family independence specialist.

#### FREQUENTLY ASKED QUESTIONS

## 1) Is the client participation payment the same as the "rebate?"

Yes, the client participation payment is the same as the rebate. It will no longer be called the "rebate."

## 2) Will I receive it on my Bridge card?

No. The payment is child support and will not be put on your Bridge card. You will receive the Family Independence Program grant on your Bridge card.

## 3) How often will I receive the payment?

In the past, you received it once a month and it did not exceed \$50. This amount may have been less if the paying parent paid less than \$50.

Starting in June 2008, you may receive more than one client participation payment in a month. The amount of each payment may vary, but the total for the month will not be more than \$50. This change is occurring because the Michigan State Disbursement Unit will be required to send payments to you within two days of receiving it from the paying parent.

## 4) Why did I receive both a check from the state of Michigan for \$50 and a payment from the Michigan State Disbursement Unit in June 2008?

The payment of a check from the state of Michigan and a payment from the Michigan State Disbursement Unit in the same month will only happen once in June 2008.

Before June 2008, client participation payments were always sent the month after it was received. So any payments the paying parent made in May were sent in one check to you in June for up to \$50. That is, if the paying parent paid \$10 on May 1, \$20 on May 9, and \$20 on May 27, a check from the state of Michigan for \$50 was sent to you in June for the payments made in May.

Now, client participation payments will be sent to you within two working days after being received. This means that any payments the paying parent makes in June, you will receive in about two working days. For example, you could receive \$10 on June 3, \$20 on June 11, and \$20 on June 27.

Because of the transition to this new way of sending these payments, you may receive more than \$50 in June 2008. If you receive up to a total of \$100 in June 2008, it will not affect your grant. You do not need to report it to your family independence specialist.

# 5) How do I get client participation payments if I am not the person named on the court order to receive support?

Starting In June, 2008, the Michigan State Disbursement Unit will only pay client participation payments to the person who is named in the court order as the recipient of support. Before this date, the payments will be paid by DHS and sent to the grantee.

If you are not the person named in the court order, the child(ren) live with you, and you want the payments redirected, you will need to contact your county friend of the court office to find out what the county's procedures are to redirect the payments.

For more information on the changes to the client participation payment, please visit our Web site at: <a href="https://www.michigan.gov/childsupport">www.michigan.gov/childsupport</a>

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